

## **LOCAL CRISIS/REFERRAL NUMBERS**

**Adair County (also Adams and Union Counties) Crisis Child Care: Southern Iowa Resources for Families, Creston, 888-782-2661 (24-hour line)**

Southern Iowa Resources for Families, Inc. provides crisis child care services for Adair, Adams and Union counties in southern Iowa. Crisis child care provides free, short-term child care to children whose families are experiencing a crisis or an emergency in their lives and lack adequate care for their children. These services are available 24 hours a day, seven days a week. Child care can be provided for up to 72 hours per admission.

**Adair County (also Audubon, Cass, Fremont, Mills, Montgomery, Page, and Shelby Counties): Family Crisis Support Network in Atlantic Hotline/Crisis: 712-243-5123 or Toll Free: 800-696-5123**

**Adams County (also Adair and Union Counties) Crisis Child Care: Southern Iowa Resources for Families, Creston, 888-782-2661 (24-hour line)**

Southern Iowa Resources for Families, Inc. provides crisis child care services for Adair, Adams and Union counties in southern Iowa. Crisis child care provides free, short-term child care to children whose families are experiencing a crisis or an emergency in their lives and lack adequate care for their children. These services are available 24 hours a day, seven days a week. Child care can be provided for up to 72 hours per admission.

**Adams County (also Clarke, Decatur, Ringgold, Taylor, and Union Counties) Creston Rural Iowa Crisis Center Crisis Line: 1-888-782-6632**

**Allamakee County (also Clayton, Fayette, Howard, and Winneshiek Counties): Great Rivers 2-1-1: 800-362-8255**

Free, confidential community information, referrals and crisis line services 24 hours a day.

**Atlantic: Family Crisis Support Network (Adair, Audubon, Cass, Fremont, Mills, Montgomery, Page, and Shelby Counties):**

**Hotline/Crisis: 712-243-5123 or Toll Free: 800-696-5123**

**Audubon County (also Carroll, Greene, and Guthrie Counties) Crisis Child Care: Carroll County Council for Prevention of Child Abuse, Carroll, 712-792-6440**

**Audubon County (also Adair, Cass, Fremont, Mills, Montgomery, Page, and Shelby Counties): Family Crisis Support Network in Atlantic Hotline/Crisis: 712-243-5123 or Toll Free: 800-696-5123**

**Benton County (also Iowa, Jones, Johnson, and Linn Counties) Crisis Child Care: Hawkeye Area Community Action Program, Hiawatha, 319-393-6355.**

**Black Hawk County Crisis Intervention: 319-239-0469 (24-hour cell phone) or call LSI at 319-233-3579 and ask for Crisis Interventionist or Jennifer Bumgarner.** Crisis Intervention provides short-term, 21-day crisis intervention and prevention services to Black Hawk County's youth, age 0-18, and their families. Crisis Intervention utilizes the family team meeting concept with goals that include keeping the family intact, connecting them with community-based services, and maintaining the child(ren) in the home. Referrals are accepted from self, schools, provider agencies, and DHS or JCS.

**Boone County (also Dallas and Story Counties) Crisis Child Care: Lutheran Services in Iowa, Inc., Des Moines, 515-460-2423 or 888-889-2977.**

Free, short-term child care to children between 0 and 12 whose families are experiencing a crisis or emergency and lack adequate child care. Registered daycare homes or licensed child care centers provide a safe and nurturing environment while parents address the crisis situation.

**Boone County (also Carroll, Greene, and Story Counties) The Richmond Center, Community Mental Health Services: 800-830-7009.** Crisis Intervention Services 24/7  
The Richmond Center offers crisis intervention services to anyone needing immediate help. Staff are trained to handle crisis calls and to make emergency referrals if necessary. The Center's telephone lines are answered around the clock, and mental health professionals are on duty to take these calls at all times.

**Buchanan County Crisis Child Care: 319-334-4218.**

**Carroll (also Audubon, Greene, and Guthrie Counties) Crisis Child Care: Carroll County Council for Prevention of Child Abuse, Carroll, 712-792-6440**

**Carroll County (also Boone, Greene, and Story Counties) The Richmond Center, Community Mental Health Services: 800-830-7009.** Crisis Intervention Services 24/7  
The Richmond Center offers crisis intervention services to anyone needing immediate help. Staff are trained to handle crisis calls and to make emergency referrals if necessary. The Center's telephone lines are answered around the clock, and mental health professionals are on duty to take these calls at all times.

**Cass County (also Adair, Audubon, Fremont, Mills, Montgomery, Page, and Shelby Counties): Family Crisis Support Network in Atlantic **Hotline/Crisis: 712-243-5123** or Toll Free: 800-696-5123**

**Cedar Rapids: Foundation 2 Crisis Center**

**(319) 362-2174 in the Cedar Rapids area or 800-332-4224 anywhere else in Iowa.**

Provides trained, compassionate telephone counselors 24 hours a day, 365 days a year. Foundation 2 crisis counselors, both paid staff and volunteers, complete intensive training that prepares them to deal with any issue.

**Cedar Rapids HACAP Crisis Child Care: (319) 393-6355**

**Chickasaw County (also Floyd and Mitchell Counties) Crisis Intervention: 641-426-5940 (24-hour cell phone)**

Crisis Intervention provides short-term, 21-day crisis intervention and prevention services to Floyd, Mitchell, or Chickasaw Countys' youth, age 0-18, and their families. Crisis Intervention utilizes the family team meeting concept with goals that include keeping the family intact, connecting them with community-based services, and maintaining the child(ren) in the home. Referrals are accepted from self, schools, provider agencies, and DHS or JCS.

**Clarinda Waubonsic Mental Health Center:**

Hotline/Crisis: 712-542-2388 or (800)432-1143

**Clarke County (also Decatur, Lucas, Ringgold, and Wayne Counties) Crisis Child Care: South Central Iowa Community Action Program, Inc., Leon, 877-446-8060.**

**Clarke County (also Adams, Decatur, Ringgold, Taylor, and Union Counties)**

**Creston Rural Iowa Crisis Center Crisis Line: 1-888-782-6632**

**Clayton County (also Allamakee, Fayette, Howard, and Winneshiek Counties):**

**Great Rivers 2-1-1: 800-362-8255**

Free, confidential community information, referrals and crisis line services 24 hours a day.

**Clinton (also Muscatine and Scott Counties): Genesis Community Crisis Line: 563-421-2975.**

Psychiatric nurses answer this line 24/7 and make referrals for callers.

**Council Bluffs Catholic Charities (Pottawattamie and Harrison Counties)  
Crisis Line: 1-888-612-0266 or 712-328-0266**

**Creston Rural Iowa Crisis Center (Adams, Clarke, Decatur, Ringgold, Taylor, and Union Counties)**

Crisis Line: 1-888-782-6632

**Dallas County (also Boone and Story Counties) Crisis Child Care: Lutheran Services in Iowa, Inc., Des Moines, 515-460-2423 or 888-889-2977.**

Free, short-term child care to children between 0 and 12 whose families are experiencing a crisis or emergency and lack adequate child care. Registered daycare homes or licensed child care centers provide a safe and nurturing environment while parents address the crisis situation.

**Davenport: Vera French Community Health Center/Mercy Hospital, 563-383-1900.**

**Decatur County (also Clark, Lucas, Ringgold, and Wayne Counties) Crisis Child Care: South Central Iowa Community Action Program, Inc., Leon: 877-446-8060.**

**Decatur County (also Adams, Clarke, Ringgold, Taylor, and Union Counties)  
Creston Rural Iowa Crisis Center Crisis Line: 1-888-782-6632**

**Des Moines: Behavioral Health Access at Iowa Lutheran Hospital: 515-263-5249 or 800-562-4944.** Provides access to mental health and chemical dependency resources.

Qualified behavioral health professionals help determine the appropriate level of care for people experiencing an emergent behavioral health crisis. Hours are Monday-Friday 8:30 a.m. to 10:00 p.m. and Saturday and Sunday noon to midnight.

**Des Moines: Broadlawn's Medical Center Crisis Team, 515-282-5752.**

**Des Moines: Community Telephone Services Crisis Line, 515-244-1000 for crisis or 515-244-1010 for counseling.**

Available 3 p.m. to 8 a.m. Monday through Thursday, and 24 hours on weekends and holidays.

**Des Moines: First Call for Help, 515-246-6555 or 800-532-1194.**

**Dubuque Phone A Friend Crisis Line: 563-588-4016.**

**Eldora Mid-Iowa Stepping Stones  
Hotline/Crisis: 515-858-2618**

**Fayette County (also Allamakee, Clayton, Howard, and Winneshiek Counties):  
Great Rivers 2-1-1: 800-362-8255**

Free, confidential community information, referrals and crisis line services 24 hours a day.

**Floyd County (also Chickasaw and Mitchell Counties) Crisis Intervention: 641-426-5940 (24-hour cell phone)**

Crisis Intervention provides short-term, 21-day crisis intervention and prevention services to Floyd, Mitchell, or Chickasaw Countys' youth, age 0-18, and their families. Crisis Intervention utilizes the family team meeting concept with goals that include keeping the family intact, connecting them with community-based services, and maintaining the child(ren) in the home. Referrals are accepted from self, schools, provider agencies, and DHS or JCS.

**Fremont County (also Adair, Audubon, Cass, Mills, Montgomery, Page, and Shelby Counties): Family Crisis Support Network in Atlantic Hotline/Crisis: 712-243-5123 or Toll Free: 800-696-5123**

**Greene County (also Audubon, Carroll, and Guthrie Counties) Crisis Child Care:  
Carroll County Council for Prevention of Child Abuse, Carroll, 712-792-6440**

**Greene County (also Boone, Carroll, and Story Counties) The Richmond Center,  
Community Mental Health Services: 800-830-7009.** Crisis Intervention Services 24/7  
The Richmond Center offers crisis intervention services to anyone needing immediate help. Staff are trained to handle crisis calls and to make emergency referrals if necessary. The Center's telephone lines are answered around the clock, and mental health professionals are on duty to take these calls at all times.

**Guthrie County (also Audubon, Carroll, and Greene Counties) Crisis Child Care:  
Carroll County Council for Prevention of Child Abuse, Carroll, 712-792-6440**

**Harrison County (also Pottawattamie) Council Bluffs Catholic Charities  
Crisis Line: 1-888-612-0266 or 712-328-0266**

**Howard County (also, Allamakee, Clayton, Fayette, and Winneshiek Counties):  
Great Rivers 2-1-1: 800-362-8255**  
Free, confidential community information, referrals and crisis line services 24 hours a day.

**Iowa City: 4Cs Home Ties Crisis Child Care 319-341-0050**  
Provides a safe and nurturing place for the young children between the ages of 6 weeks and 5 years to learn and grow, while giving parents the time and help they need to make better lives for themselves and their children. The center provides up to three months of free child care to families in the community who are facing times of crisis and dealing with problems such as homelessness, domestic violence, substance abuse, foster care placement and poverty.

**Iowa City: United Action for Youth, 1-800-850-3051.**  
UAY provides a youth center, transitional living program, and more for youth. UAY works with all youth, including runaway, homeless and GLBT youth. Crisis line is answered 24 hours a day.

**Iowa County (also Benton, Jones, Johnson, and Linn Counties) Crisis Child Care:  
Hawkeye Area Community Action Program, Hiawatha, 319-393-6355.**

**Johnson County Crisis Center: 319-351-0140.**  
Crisis Intervention Counseling is available 24 hours a day, every day of the year to anyone needing support and assistance.. Face-to-face counseling is available from 9 a.m. to 11 p.m. All volunteers are trained on communication skills, suicide, domestic violence, grief and loss, mental illness, sexual assault, cultural competency, HIV/AIDS, and substance abuse.

**Jones County (also Benton, Iowa, Johnson, and Linn Counties) Crisis Child Care:  
Hawkeye Area Community Action Program, Hiawatha, 319-393-6355.**

**Linn County (also Benton, Iowa, Johnson, and Jones Counties) Crisis Child Care: Hawkeye Area Community Action Program, Hiawatha: 319-393-6355.**

**Madison County Crisis/Emergency Child Care: 515-462-4704**

**Mahaska County Crisis Intervention: 641-673-0336 or 641-673-5499 or 800-270-1620**

**Marshall County Crisis Child Care: 641-752-1730 or 800-487-7658**

**Mason City Crisis Intervention Service: Hotline/Crisis: 515-424-9133**

**Mills County (also Adair, Audubon, Cass, Fremont, Montgomery, Page, and Shelby Counties): Family Crisis Support Network in Atlantic **Hotline/Crisis: 712-243-5123** or Toll Free: 800-696-5123**

**Mitchell County (also Chickasaw and Floyd Counties) Crisis Intervention: 641-426-5940 (24-hour cell phone)**

Crisis Intervention provides short-term, 21-day crisis intervention and prevention services to Floyd, Mitchell, or Chickasaw Counties' youth, age 0-18, and their families. Crisis Intervention utilizes the family team meeting concept with goals that include keeping the family intact, connecting them with community-based services, and maintaining the child(ren) in the home. Referrals are accepted from self, schools, provider agencies, and DHS or JCS.

**Montgomery County (also Adair, Audubon, Cass, Fremont, Mills, Page, and Shelby Counties): Family Crisis Support Network in Atlantic **Hotline/Crisis: 712-243-5123** or Toll Free: 800-696-5123**

**Muscatine County (also Clinton and Scott Counties): Genesis Community Crisis Line: 563-421-2975.**

Psychiatric nurses answer this line 24/7 and make referrals for callers.

**Ottumwa Crisis Center: Hotline/Crisis: 515-683-3122 or Toll Free: 800-464-8340**

**Page County (also Adair, Audubon, Cass, Fremont, Mills, Montgomery, and Shelby Counties): Family Crisis Support Network in Atlantic Hotline/Crisis: 712-243-5123 or Toll Free: 800-696-5123**

**Polk County Respite Options Program: 515-271-7337.**

It is available 24 hours a day, seven days a week to give parents and caregivers temporary relief during critical times. LSI provides free, short-term respite so parents or guardians can concentrate on decreasing the stress in their home. Families must be residents of Polk County with infants through 5-year-old children who are not involved in the court system and who live with family or relatives. The family must have little or no appropriate alternative support system where children can go during a crisis or stressful time.

**Pottawattamie County (and Harrison): Council Bluffs Catholic Charities  
Crisis Line: 1-888-612-0266 or 712-328-0266**

**Red Oak Family Crisis Support Network: 866-647-9596 or 712-623-3328**

**Ringgold County (also Clark, Decatur, Lucas, and Wayne Counties) Crisis Child Care: South Central Iowa Community Action Program, Inc., Leon, 877-446-8060.**

**Ringgold County Decatur County (also Adams, Clarke, Decatur, Taylor, and Union Counties) Creston Rural Iowa Crisis Center Crisis Line: 1-888-782-6632**

**Scott County (also Clinton and Muscatine Counties): Genesis Community Crisis Line: 563-421-2975.**

Psychiatric nurses answer this line 24/7 and make referrals for callers.

**Shelby County (also Adair, Audubon, Cass, Fremont, Mills, Montgomery, and Page Counties): Family Crisis Support Network in Atlantic Hotline/Crisis: 712-243-5123 or Toll Free: 800-696-5123**

**Sioux City Assistance Center: 712-252-5000.**

**Spirit Lake Family Crisis Line: 712-336-1255 or 877-362-4612.**

**Story County (also Boone and Dallas Counties) Crisis Child Care: Lutheran Services in Iowa, Inc., Des Moines, 515-460-2423 or 888-889-2977.**

Free, short-term child care to children between 0 and 12 whose families are experiencing a crisis or emergency and lack adequate child care. Registered daycare homes or licensed child care centers provide a safe and nurturing environment while parents address the crisis situation.

**Story County (also Boone, Carroll, and Greene Counties) The Richmond Center, Community Mental Health Services: 800-830-7009.** Crisis Intervention Services 24/7.

The Richmond Center offers crisis intervention services to anyone needing immediate help. Staff are trained to handle crisis calls and to make emergency referrals if necessary. The Center's telephone lines are answered around the clock, and mental health professionals are on duty to take these calls at all times.

**Taylor County Decatur County (also Adams, Clarke, Decatur, Ringgold, and Union Counties) Creston Rural Iowa Crisis Center Crisis Line: 1-888-782-6632**

**Union County (also Adair and Adams Counties) Crisis Child Care: Southern Iowa Resources for Families, Creston, 888-782-2661 (24-hour line)**

Southern Iowa Resources for Families, Inc. provides crisis child care services for Adair, Adams and Union counties in southern Iowa. Crisis child care provides free, short-term child care to children whose families are experiencing a crisis or an emergency in their lives and lack adequate care for their children. These services are available 24 hours a day, seven days a week. Child care can be provided for up to 72 hours per admission.

**Union County (also Adams, Clarke, Decatur, Ringgold, and Taylor Counties) Creston Rural Iowa Crisis Center Crisis Line: 1-888-782-6632**

**Washington County Crisis Child Care Program: (319) 653-2141**

**Waterloo Crisis Services: 319-233-8484**

**Wayne (also Clark, Decatur, Lucas, and Ringgold Counties) Crisis Child Care: South Central Iowa Community Action Program, Inc., Leon, 877-446-8060.**

**Winneshiek County (also Allamakee, Clayton, Fayette, and Howard Counties):  
Great Rivers 2-1-1: 800-362-8255**

Free, confidential community information, referrals and crisis line services 24 hours a day.

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*IFAPA has put together this list of resources. Please notify IFAPA if you find a phone number or website is no longer accurate. E-mail IFAPA at [ifapa@ifapa.org](mailto:ifapa@ifapa.org) or call 800-277-8145 ext. 5*



**Iowa Foster & Adoptive Parents Association  
6864 NE 14<sup>th</sup> Street, Suite 5 – Ankeny, IA 50023  
800-277-8145 / 515-289-4567 / [www.ifapa.org](http://www.ifapa.org) / [ifapa@ifapa.org](mailto:ifapa@ifapa.org)**